



## **3L Care Respite & Short Break Provision for Young Adults with Learning Disabilities Currently Cared for At 199 Queens Drive**

### **Proposal –**

We have been working closely with the families of those affected by the proposal to close the Cheshire East Council's short break and respite home at 199 Queens Drive in Nantwich, in particular Mr Mike Card as representative of the parent group. Like these families, we are concerned about the proposal to move these young people to Lincoln House which is predominantly for Elderly People, some with Dementia. The parents and families of these young people, like many others, do not feel that this is a suitable environment for young people with learning disabilities.

We completely understand that in these current times there is a great pressure on Local Authorities to reduce cost wherever possible and that these decisions, however difficult, sometimes have to be taken. However, further to work done by us in conjunction with the families and Cheshire East Council we have a proposal that would benefit all parties and most importantly ensures that these young people are cared for in an environment that is perfectly suited to their needs. This solution will save the Council from spending any funds on the relocation and refurbishment works to Lincoln Drive.

- 3L Care have identified a property in Crewe which is fit for purpose and ready to occupy.
- 3L Care will refurbish the accommodation to ensure that it is brought up to standard needed to provide a high level of care for young people with learning disabilities. This will be done in consultation with the families.
- 3L Care will provide the staffing and infrastructure to deliver the care needed.
- We will then replace the existing service at Queens Drive without Cheshire East having to spend money at Lincoln House for a service that families do not want.
- We have the existing infrastructure and staffing to make this happen quickly and effectively.

### **3L Care Limited – Who are We:**

3L Care delivers high quality care and nursing for people with complex health needs, including people requiring high levels of intervention, administration of medication, oxygen and seizure management. This also includes people who have learning difficulties and those with acquired brain injury.

Our focus is on creating a homely, fun and engaging environment in which people can receive the highest quality of care. Though we are not a substitute for family life, we consider that we have the same responsibilities that a family provide. We create a “home from home” environment.

We provide everyone with holistic individualised nursing and social care, which is person centred according to their needs. All those we care for experience a safe, supportive and homely environment that is conducive to their welfare and development.

Following are some of the comments we have received so far:

*“We are delighted with 3L Care as our Daughter’s new home. The facilities are wonderful and the atmosphere is always warm, bright and cheerful. The staff are all lovely and the standard of care is excellent. We feel reassured that our daughter is safe, happy and well cared for.”*

*“The open, friendly attitude towards visitors, the 3L Care team’s commitment to continual improvement and ensuring people are part of their local community; coupled with the services and facilities on offer will positively contribute to the lives of visitors and residents.”*

*“My 19 year old brother started at 3L Care in November 2011 and it’s a heaven on earth for him. He absolutely loves it and the staff are fantastic. I’m extremely delighted that I can be reassured that my brother is in safe hands when we need a break. I couldn’t think of a better place for him to visit.”*

*“Our son Adam started to visit 3L in February. It’s a lovely place with warm and friendly staff who really care. I see it already as a home from home which is an amazing achievement as Adam has never accessed respite care before due to my difficulty in letting him go. All credit to the staff!”*

We are fully registered with CQC and have been successful in already becoming part of the Cheshire West & Chester Learning Disability Framework.

We are also the first company to be awarded the AAA rating by York People First. The AAA award has been created to promote equal opportunities and to challenge perceptions of what people with learning disabilities can and can't do.

### **Property:**

The property is a detached 4 bedroom house which will have a further bedroom added to it. It has a conservatory and good sized gardens. It is situated in a nice residential area in Crewe and is close to Leighton Hospital. It is only 10 years old and is already decorated and fitted to a very high standard. It has a double driveway with off road parking for several vehicles. We would make any necessary modifications to ensure that the house is suitable for the provision of a care service.

We have already commenced contact with the planning department regarding the change of use and have also started the CQC registration process.

### **Benefits:**

- The young people and families who currently use Queens Drive will have an immediate alternative solution more suited to their needs, that they have involvement in and would prefer.
- Cheshire East Council will save money on the planning, refurbishment and implementing of relocation to Lincoln House which will also ensure that the current residents of Lincoln House are not disrupted.
- This will be a great example of the Council working with families and local business to provide cost effective solutions and demonstrate that cost cutting can be performed with minimal disruption to services.
- It is a solution that benefits all parties involved and has direct input from the families concerned.
- It brings to an end the current uncertainty of the families over a proposal that they are against.
- It provides a good combination of care and accommodation for people with learning disabilities and their families.

### **Sustainability & Continuity**

This service can be provided through our existing infrastructure and forms part of the existing services we offer through our home in Winsford. It has always been the intention of 3L Care to extend its ranges and types of services within the local area. This includes care for children and young adults with learning disability that may or may not require the level of nursing that we currently provide.

The house is situated just 15 minutes from our existing home in Winsford which will allow us to easily integrate it into our current commercial management structure as an extension of our current service. It also provides an opportunity to become a provider in the Cheshire East catchment area as we are currently situated and providing services in Cheshire West & Chester.

We already provide a high quality level of short break, respite and residential care which is backed up by the families and those we care for. This is further endorsed by the fact that Mike Card as a parent currently using the services of Queens Drive (and representative of other parents), have specifically asked us to be the ones to provide the care needed.

**Costs:**

The cost of the care will be paid through the parents using direct payments. The following is a guide to unit cost of care for a 24 hour stay with waking care nights and may vary dependant on the level of need of each individual. The unit cost is made up of a number of factors including:

*Capital Cost* – Made up of cost of property and equipment on a capitalised basis.

*Revenue Cost* – Made up of direct and non-direct staffing costs, calculated using facility specific accounts information.

*Personal Living Expenses* – Include direct and non-direct costs associated with providing package of care.